

# Package ‘SixSigma’

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**Description** This package contains functions and utilities to perform Statistical Analyses in the Six Sigma way. Through the DMAIC cycle (Define, Measure, Analyze, Improve, Control), you can manage several Quality Management studies: Gage R&R, Capability Analysis, Control Charts, Loss Function Analysis, etc. Data frames used in the book “Six Sigma with R” (Springer, 2012) are also included in the package.

**URL** <http://rwiki.sciviews.org/doku.php?id=packages:cran:sixsigma>

**License** GPL (>= 2)

**Depends** R (>= 2.15.1), lattice, grid, ggplot2, nortest, reshape2, plyr, testthat

**Imports** ggplot2, reshape2

**LazyLoad** yes

**LazyData** yes

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## R topics documented:

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### Description

This package contains functions and utilities to perform Statistical Analyses in the Six Sigma way. Through the DMAIC cycle (Define, Measure, Analyze, Improve, Control), you can manage several Quality Management studies: Gage R&R, Capability Analysis, Control Charts, Loss Function Analysis, etc. Data frames used in "Six Sigma with R" (Springer, 2012) are also included in the package.

## Details

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 Type: Package  
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 URL: <http://rwiki.sciviews.org/doku.php?id=packages:cran:sixsigma>  
 License: GPL>=2  
 Depends: R(>=2.12), lattice, grid, ggplot2, nortest, reshape2, plyr, testthat  
 LazyLoad: yes  
 LazyData: yes

Use the package to perform Six Sigma Methodology tasks, throughout its breakthrough strategy:  
 Define, Measure, Analyze, Improve, Control (DMAIC)  
 Define: Process Map (ss.pMap), Cause and effect Diagram (ss.ceDiag);  
 Measure: Gage R&R study (ss.rr); Capability Analysis (ss.study.ca); Loss Function Analysis (ss.lfa)  
 Analyze: Confidence Intervals (ss.ci)  
 Soon: further functions

## Note

The current version includes Loss Function Analysis, Gage R&R Study, confidence intervals, Process Map and Cause-and-Effect diagram. We plan to regularly upload updated versions, with new functions and improving those previously deployed. The subsequent versions will cover tools for the whole cycle:

1. Define
2. Measure
3. Analyse
4. Improve
5. Control

## Author(s)

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 Maintainer: Emilio L. Cano <[emilio.lopez@urjc.es](mailto:emilio.lopez@urjc.es)>

## References

- Allen, T. T. (2010) *Introduction to Engineering Statistics and Lean Six Sigma - Statistical Quality Control and Design of Experiments and Systems* (Second Edition ed.). London: Springer.
- Box, G. (1991). Teaching engineers experimental design with a paper helicopter. Report 76, Center for Quality and Productivity Improvement. University of Wisconsin.

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

Chambers, J. M. (2008) *Software for data analysis. Programming with R* New York: Springer.

Montgomery, DC (2008) *Introduction to Statistical Quality Control* (Sixth Edition). New York: Wiley&Sons

Wikipedia, [http://en.wikipedia.org/wiki/Six\\_Sigma](http://en.wikipedia.org/wiki/Six_Sigma)

### See Also

[ss.ceDiag](#); [ss.pMap](#); [ss.rr](#); [ss.ci](#); [ss.study.ca](#);

### Examples

```
example(ss.ci)
example(ss.study.ca)
example(ss.rr)
example(ss.lf)
example(ss.lfa)
example(ss.ceDiag)
example(ss.pMap)
example(ss.ca.yield)
example(ss.ca.z)
example(ss.ca.cp)
example(ss.ca.cpk)
```

Capability Indices      *Capability Indices*

### Description

Compute the Capability Indices of a process, Z (Sigma Score),  $C_p$  and  $C_{pk}$ .

### Usage

```
ss.ca.cp(x, LSL = NA, USL = NA, LT = FALSE, f.na.rm = TRUE,
ci = FALSE, alpha = 0.05)

ss.ca.cpk(x, LSL = NA, USL = NA, LT = FALSE, f.na.rm = TRUE,
ci = FALSE, alpha = 0.05)

ss.ca.z(x, LSL = NA, USL = NA, LT = FALSE, f.na.rm = TRUE)
```

**Arguments**

|         |   |
|---------|---|
| x       | A vector with the data of the process performance     |
| LSL     | Lower Specification Limit                             |
| USL     | Upper Specification Limit                             |
| LT      | Long Term data (TRUE/FALSE). Not used for the moment  |
| f.na.rm | Remove NA data (TRUE/FALSE)                           |
| ci      | If TRUE computes a Confidence Interval                |
| alpha   | Type I error ( $\alpha$ ) for the Confidence Interval |

**Value**

A numeric value for the index, or a vector with the limits of the Confidence Interval

**Author(s)**

Emilio L. Cano

**References**

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

Montgomery, DC (2008) *Introduction to Statistical Quality Control* (Sixth Edition). New York: Wiley&Sons

**See Also**

[ss.study.ca](http://ss.study.ca)

**Examples**

```
ss.ca.cp(ss.data.ca$Volume, 740, 760)
ss.ca.cpk(ss.data.ca$Volume, 740, 760)
ss.ca.z(ss.data.ca$Volume, 740, 760)
```

**ss.ca.yield**

*Main calculations regarding The Voice of the Process in SixSigma:  
Yield, FTY, RTY, DPMO*

## Description

Computes the Yield, First Time Yield, Rolled Throughput Yield and Defects per Million Opportunities of a process.

## Usage

```
ss.ca.yield(defects = 0, rework = 0, opportunities = 1)
```

## Arguments

|               |  |
|---------------|--|
| defects       | A vector with the number of defects in each product/batch, ... |
| rework        | A vector with the number of items/parts reworked               |
| opportunities | A numeric value with the size or length of the product/batch   |

## Details

The three arguments must have the same length.

## Value

|       |                                    |
|-------|------------------------------------|
| Yield | Number of good stuff / Total items |
| FTY   | (Total - scrap - rework) / Total   |
| RTY   | prod(FTY)                          |
| DPMO  | Defects per Million Opportunities  |

## Author(s)

Emilio L. Cano

## References

Gygi C, DeCarlo N, Williams B (2005) *Six sigma for dummies*. –For dummies, Wiley Pub.

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
ss.ca.yield(c(3,5,12),c(1,2,4),1915)
```

---

ss.cc.getd2

*Functions to find out constants of the relative range distribution.*

---

## Description

These functions compute the constants d2, d3 and c4 to get estimators of the standard deviation to set control limits.

## Usage

```
ss.cc.getd2(n = NA)
ss.cc.getd3(n = NA)
ss.cc.getc4(n = NA)
```

## Arguments

|   |             |
|---|-------------|
| n | Sample size |
|---|-------------|

## Value

A numeric value for the constant.

## Author(s)

Emilio L. Cano

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement, Use R!*, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
ss.cc.getd2(20)
ss.cc.getd3(20)
ss.cc.getc4(20)
```

ss.ceDiag

*Cause and Effect Diagram***Description**

Represents a Cause and Effect Diagram by cause group.

**Usage**

```
ss.ceDiag(effect, causes.gr, causes,
main = "Six Sigma Cause-and-effect Diagram", sub, ss.col = c("#666666",
 "#BBBBBB", "#CCCCCC", "#DDDDDD", "#EEEEEE"))
```

**Arguments**

|           |   |
|-----------|---|
| effect    | A short character string that represents the effect we want to analyse.                             |
| causes.gr | A vector of characters that represents the causes groups.   |
| causes    | A vector with lists that represents the individual causes for each causes group.                    |
| main      | Main title for the diagram  |
| sub       | Subtitle for the diagram (recommended the Six Sigma project name)                                   |
| ss.col    | A vector of colors for a personalized drawing. At least five colors, sorted by descendant intensity |

**Details**

The default value for ss.col is c("#666666", "#BBBBBB", "#CCCCCC", "#DDDDDD", "#EEEEEE"), a grayscale style. You can pass any accepted colour string.

**Value**

A drawing of the causes and effect with "fish-bone" shape

**Note**

The cause and effect diagram is also known as "Ishikawa diagram", and has been widely used in Quality Management. It is one of the Seven Basic Tools of Quality.

**Author(s)**

Emilio L. Cano

**References**

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement, Use R!*, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

Wikipedia, [http://en.wikipedia.org/wiki/Ishikawa\\_diagram](http://en.wikipedia.org/wiki/Ishikawa_diagram)

**See Also**[ss.pMap](#)**Examples**

```
#Data
effect<- "Flight Time"
causes.gr<-c("Operator", "Environment", "Tools", "Design",
           "Raw.Material", "Measure.Tool")
causes<-vector(mode="list", length=length(causes.gr))
causes[1]<-list(c("operator #1", "operator #2", "operator #3"))
causes[2]<-list(c("height", "cleaning"))
causes[3]<-list(c("scissors", "tape"))
causes[4]<-list(c("rotor.length", "rotor.width2", "paperclip"))
causes[5]<-list(c("thickness", "marks"))
causes[6]<-list(c("calibrate", "model"))
ss.ceDiag(effect, causes.gr, causes, sub="Paper Helicopter Project")
```

**ss.ci***Confidence Interval for the mean***Description**

Computes a confidence interval for the mean of the variable (parameter or feature of the process), and prints the data, a histogram with a density line, the result of the Shapiro-Wilks normality test and a quantile-quantile plot.

**Usage**

```
ss.ci(x, sigma2 = NA, alpha = 0.05, data = NA, xname = "x",
      approx.z = FALSE, main = "Confidence Interval for the Mean",
      digits = 3,
      sub = "", ss.col = c("#666666", "#BBBBBB", "#CCCCCC",
                           "#DDDDDD", "#EEEEEE"))
```

**Arguments**

|                 |  |
|-----------------|--|
| <b>x</b>        | A numeric vector with the variable data  |
| <b>sigma2</b>   | The population variance, if known  |
| <b>alpha</b>    | The $\text{eqn}\alpha$ error used to compute the $100 * (1 - \alpha)\%$ confidence interval  |
| <b>data</b>     | The data frame containing the vector   |
| <b>xname</b>    | The name of the variable to be shown in the graph  |
| <b>digits</b>   | Significant digits for output  |
| <b>approx.z</b> | If TRUE it uses z statistic instead of t when sigma is unknown and sample size is greater than 30. The default is FALSE, change only if you want to compare with results obtained with the old-fashioned method mentioned in some books. |

|                     |  |
|---------------------|--|
| <code>main</code>   | The main title for the graph                                     |
| <code>sub</code>    | The subtitle for the graph (recommended: six sigma project name) |
| <code>ss.col</code> | A vector with colors   |

## Details

When the population variance is known, or the size is greater than 30, it uses z statistic. Otherwise, it uses t statistic.

If the sample size is lower than 30, a warning is displayed so as to verify normality.

## Value

The confidence Interval.

A graph with the figures, the Shapiro-Wilks test, and a histogram.

## Note

Thanks to the kind comments and suggestions from the anonymous reviewer of a tentative article.

## Author(s)

Emilio L. Cano

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## See Also

[ss.data.rr](#)

## Examples

```
ss.ci(len, data=ss.data.strings, alpha=0.05,
sub="Guitar Strings Test | String Length",
xname="Length")
```

---

ss.data.batteries      *Data for the batteries example*

---

### Description

This is a simulated data set of 18 measurements of the voltage of batteries using different voltmeters.

### Usage

```
data(ss.data.batteries)
```

### Format

A data frame with 18 observations on the following 4 variables.

voltmeter a factor with levels 1 2  
battery a factor with levels 1 2 3  
run a factor with levels 1 2 3  
voltage a numeric vector

### Source

Simulated by the authors

### References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

### Examples

```
data(ss.data.batteries)
```

---

ss.data.bolts      *Example from the book Six Sigma With R. Bolts example.*

---

### Description

A data frame with 50 observations of the diameter of the bolts manufactured in a production line.

### Usage

```
data(ss.data.bolts)
```

**Format**

A data frame with 50 observations on the following variable.

`diameter` a numeric vector with the diameter of the bolts

**Source**

Data from the authors of the packages.

**References**

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement, Use R!*, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

**Examples**

```
data(ss.data.bolts)
```

ss.data.ca

*Data for a filling process in a winery*

**Description**

The only field of the data is the volume measured in 20 bottles.

**Usage**

```
data(ss.data.ca)
```

**Format**

A data frame with 20 observations on the following variable.

`Volume` a numeric vector (volume in cl)

**Source**

Package Authors

**References**

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement, Use R!*, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.ca)
str(ss.data.ca)
```

ss.data.doe1

*Pizza dough example data*

## Description

Experimental data for the scores given to a set of pizza doughs.

## Usage

```
data(ss.data.doe1)
```

## Format

A data frame with 16 observations on the following 6 variables.

|        |  |
|--------|--|
| rep1   | Replication id                             |
| flour  | Level of flour in the recipe (- +)         |
| salt   | Level of salt in the recipe (- +)          |
| bakPow | Level of Baking Powder in the recipe (- +) |
| score  | Score assigned to the recipe               |
| ord    | Randomized order                           |

## Details

This data are used for the examples in Chapter 11 of the book “Six Sigma with R”.

## Source

E. L. Cano, J. M. Moguerza, and A. Redchuk, *Six Sigma with R. Statistical Engineering for Process Improvement*, volume 36 of *Use R!*, Springer, New York, 2012. ISBN 978-1-4614-3651-5. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.doe1)
```

`ss.data.doe2`*Data for the pizza dough example (robust design)*

## Description

Experimental data for the scores given to a set of pizza doughs. Noise factors added for robust design.

## Usage

```
data(ss.data.doe2)
```

## Format

A data frame with 64 observations on the following 7 variables.

|        |  |
|--------|--|
| repl   | Replication id                             |
| flour  | Level of flour in the recipe (- +)         |
| salt   | Level of salt in the recipe (- +)          |
| bakPow | Level of Baking Powder in the recipe (- +) |
| temp   | Level of temperature in preparation (- +)  |
| time   | Level of time in preparation (- +)         |
| score  | Score assigned to the recipe               |

## Details

This data are used for the examples in Chapter 11 of the book “Six Sigma with R”.

## Source

E. L. Cano, J. M. Moguerza, and A. Redchuk, *Six Sigma with R. Statistical Engineering for Process Improvement*, volume 36 of *Use R!*, Springer, New York, 2012. ISBN 978-1-4614-3651-5. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.doe2)
```

---

ss.data.pastries      *Pastries*

---

## Description

A data frame with 18 observations of the amount of the CTQ compound in some pastries from a bakery. There are two runs for each combination of two factors (laboratory and batch).

## Usage

```
data(ss.data.pastries)
```

## Format

A data frame with 18 observations on the following 4 variables.

lab laboratory: a factor with levels 1 2 3

batch batch: a factor with levels 1 2 3

run identifies the run: a factor with levels 1 2

comp proportion of the compound in the pastry: a numeric vector

## Source

Data from the authors of the package.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement, Use R!*, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.pastries)
```

---

`ss.data.pb1`

---

*Particle Boards Example - Individual Data*

---

## Description

Humidity of 30 raw material used to make particle boards for individual control chart.

## Usage

```
data(ss.data.pb1)
```

## Format

A data frame with 30 observations on the following 2 variables.

`pb.group` Group id (distinct for each observation)

`pb.humidity` Humidity of the particle board

## Details

This data are used for the examples in Chapter 12 of the book “Six Sigma with R”.

## Source

E. L. Cano, J. M. Moguerza, and A. Redchuk, *Six Sigma with R. Statistical Engineering for Process Improvement*, volume 36 of *Use R!*, Springer, New York, 2012. ISBN 978-1-4614-3651-5. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.pb1)
```

---

ss.data.pb2

*Particle Boards Example - by Groups*

---

## Description

Humidity of 20 groups of size 5 of raw materials to make particle boards. For the mean and range control chart.

## Usage

```
data(ss.data.pb2)
```

## Format

A data frame with 100 observations on the following 2 variables.

pb.group a numeric vector

pb.humidity a numeric vector

## Details

This data are used for the examples in Chapter 12 of the book “Six Sigma with R”.

## Source

E. L. Cano, J. M. Moguerza, and A. Redchuk, *Six Sigma with R. Statistical Engineering for Process Improvement*, volume 36 of *Use R!*, Springer, New York, 2012. ISBN 978-1-4614-3651-5. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.pb2)
```

---

`ss.data.pb3`

*Particle Boards Example - Attribute data*

---

## Description

Counts of raw materials stockouts during 22 weekdays in a month.

## Usage

```
data(ss.data.pb3)
```

## Format

A data frame with 22 observations on the following 3 variables.

|                        |                     |
|------------------------|---------------------|
| <code>day</code>       | Day id              |
| <code>stockouts</code> | Number of stockouts |
| <code>orders</code>    | Number of orders    |

## Details

This data are used for the examples in Chapter 12 of the book “Six Sigma with R”.

## Source

E. L. Cano, J. M. Moguerza, and A. Redchuk, *Six Sigma with R. Statistical Engineering for Process Improvement*, volume 36 of *Use R!*, Springer, New York, 2012. ISBN 978-1-4614-3651-5. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.pb3)
```

---

ss.data.pb4

*Data for Practice Boards Example - number of defects*

---

## Description

Number of defects detected in an order of particle boards.

## Usage

```
data(ss.data.pb4)
```

## Format

A data frame with 80 observations on the following 2 variables.

```
order Order id  
defects Number of defects
```

## Details

This data are used for the examples in Chapter 12 of the book “Six Sigma with R”.

## Source

E. L. Cano, J. M. Moguerza, and A. Redchuk, *Six Sigma with R. Statistical Engineering for Process Improvement*, volume 36 of *Use R!*, Springer, New York, 2012. ISBN 978-1-4614-3651-5. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.pb4)
```

---

**ss.data.pc**

*Data set for the printer cartridge example*

---

## Description

This data set contains data from a simulated process of printer cartridges filling.

## Usage

```
data(ss.data.pc)
```

## Format

A data frame with 24 observations on the following 6 variables.

`pc.col` a factor with levels C B for the colour

`pc.filler` a factor with levels 1 2 3

`pc.volume` a numeric vector

`pc.density` a numeric vector

`pc.batch` a numeric vector

`pc.op` a factor with levels A B C D for the operator

## Source

The data have been obtained by the authors by simulation.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.pc)
```

---

ss.data.pc.big      *Big data set for the printer cartridges example*

---

## Description

This data set contains data from a simulated process of printer cartridges filling with complete replications.

## Usage

```
data(ss.data.pc.big)
```

## Format

A data frame with 72 observations on the following 5 variables,

```
filler a factor with levels 1 2 3  
batch a factor with levels 1 2 3 4  
col a factor with levels B C  
operator a factor with levels 1 2 3  
volume a numeric vector
```

## Source

The data have been obtained by the authors by simulation.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
str(ss.data.pc.big)  
head(ss.data.pc.big)
```

---

**ss.data.pc.r***Data set for the printer cartridge example, by region*

---

## Description

This data set contains data from a simulated process of printer cartridge filling. The dataframe contains defects by region of each type of cartridge.

## Usage

```
data(ss.data.pc.r)
```

## Format

A data frame with 5 observations on the following 4 variables.

```
pc.regions a factor with levels region.1 region.2 region.3 region.4 region.5  
pc.def.a a numeric vector for defects type A  
pc.def.b a numeric vector for defects type B  
pc.def a numeric vector for total defects
```

## Source

The data have been obtained by the authors by simulation.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.pc.r)
```

---

ss.data.rr*Gage R&R data*

---

## Description

Example data for Measure phase of the Six Sigma methodology.

## Usage

```
data(ss.data.rr)
```

## Format

A data frame with 27 observations on the following 5 variables.

```
prototype  a factor with levels prot #1 prot #2 prot #3
operator   a factor with levels op #1 op #2 op #3
run        a factor with levels run #1 run #2 run #3
time1      a numeric vector
time2      a numeric vector
```

## Details

The result of the classical 'Paper Helicopter project' experiment. The flight time has been measured 54 times: time1 and time2 are the measure before and after the operators training. There are three runs for each of the three operators and three prototypes.

## Source

Our own data experience

## References

Allen, T. T. (2010). Introduction to Engineering Statistics and Lean Six Sigma - Statistical Quality Control and Design of Experiments and Systems (Second Edition ed.). London: Springer.

Box, G. (1991). Teaching engineers experimental design with a paper helicopter. Report 76, Center for Quality and Productivity Improvement. University of Wisconsin.

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.rr)
str(ss.data.rr)
```

---

`ss.data.strings`      *Data set for the Guitar Strings example*

---

## Description

This data set contains data from a simulated process of guitar strings production.

## Usage

```
data(ss.data.strings)
```

## Format

A data frame with 120 observations on the following 6 variables.

`id` a numeric vector  
`type` a factor with levels A5 B2 D4 E1 E6 G3  
`res` a numeric vector for resistance  
`len` a numeric vector for length  
`sound` a numeric vector for  
`power` a numeric vector

## Source

The data have been obtained by the authors by simulation.

## References

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement, Use R!*, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
data(ss.data.strings)
```

---

`ss.heli`

*Creates a pdf file with the design of the Paper Helicopter*

---

## Description

The pdf file contains a template with lines and indications to build the paper helicopter described in many SixSigma publications.

## Usage

```
ss.heli()
```

## Details

The pdf file must be printed in A4 paper, without adjusting size to paper.

## Value

No value is returned

## Note

See the vignette("HelicopterInstructions") to see assembling instructions.

## Author(s)

Emilio L. Cano

## References

George Box. Teaching engineers experimental design with a paper helicopter. *Quality Engineering*, 4(3):453–459, 1992.

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## Examples

```
ss.heli()  
vignette("HelicopterInstructions")
```

**ss.lf**                   *Evaluates the Loss Function for a process.*

## Description

The quality loss function is one of the tools of the Six Sigma methodology. The function assigns a cost to an observed value, that is larger as far as it is from the target.

## Usage

```
ss.lf(lfa.Y1, lfa.Delta, lfa.Y0, lfa.L0)
```

## Arguments

|           |  |
|-----------|--|
| lfa.Y1    | The observed value of the CTQ (critical to quality) characteristic that will be evaluated. |
| lfa.Delta | The tolerance for the CTQ.   |
| lfa.Y0    | The target for the CTQ.  |
| lfa.L0    | The cost of poor quality when the characteristic is $Y_0 + \Delta$ .                       |

## Value

ss.lf                   A number with the evaluated function at  $Y_1$

## Author(s)

Emilio L. Cano

## References

Taguchi G, Chowdhury S, Wu Y (2005) *Taguchi's quality engineering handbook*. John Wiley

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## See Also

[ss.lfa](#)

## Examples

```
#Example bolts: evaluate LF at 10.5 if Target=10, Tolerance=0.5, L_0=0.001
ss.lf(10.5, 0.5, 10, 0.001)
```

---

ss.lfa*Loss Function Analysis*

---

**Description**

This function perform a Quality Loss Function Analysis, based in the Taguchi Loss Function for "Nominal-the-Best" characteristics.

**Usage**

```
ss.lfa(lfa.data, lfa.ctq, lfa.Delta, lfa.Y0, lfa.L0, lfa.size = NA,
lfa.output = "both", lfa.sub = "Six Sigma Project")
```

**Arguments**

|            |   |
|------------|---|
| lfa.data   | Data frame with the sample to get the average loss.   |
| lfa.ctq    | Name of the field in the data frame containing the data.  |
| lfa.Delta  | Tolerance of the process.   |
| lfa.Y0     | Target of the process (see note).   |
| lfa.L0     | Cost of poor quality at tolerance limit.  |
| lfa.size   | Size of the production, batch, etc. to calculate the total loss in a group (span, batch, period, ...) |
| lfa.output | Type of output (see details).   |
| lfa.sub    | Subtitle for the graphic output.  |

**Details**

lfa.output can take the values "text", "plot" or "both".

**Value**

|            |   |
|------------|---|
| lfa.k      | Constant k for the loss function                  |
| lfa,lf     | Expression with the loss function                 |
| lfa.MSD    | Mean Squared Differences from the target          |
| lfa.avLoss | Average Loss per unit of the process              |
| lfa.Loss   | Total Loss of the process (if a size is provided) |

**Note**

For smaller-the-better characteristics, the target should be zero (lfa.Y0 = 0). For larger-the-better characteristics, the target should be infinity (lfa.Y0 = Inf).

**Author(s)**

Emilio L. Cano

## References

- Taguchi G, Chowdhury S, Wu Y (2005) *Taguchi's quality engineering handbook*. John Wiley
- Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

## See Also

[ss.lf](#), [ss.data.bolts](#).

## Examples

```
ss.lfa(ss.data.bolts, "diameter", 0.5, 10, 0.001,
lfa.sub="10 mm. Bolts Project",
lfa.size=100000, lfa.output="both")
```

**ss.pMap**

*Process Map*

## Description

This function takes information about the process we want to represent and draw the Process Map, with its X's, x's, Y's and y's in each step of the process

## Usage

```
ss.pMap(steps, inputs.overall, outputs.overall, input.output,
x.parameters, y.features, main = "Six Sigma Process Map", sub, ss.col =
c("#666666", "#BBBBBB", "#CCCCCC", "#DDDDDD", "#EEEEEE"))
```

## Arguments

|                        |   |
|------------------------|---|
| <b>steps</b>           | A vector of characters with the name of the 'n' steps   |
| <b>inputs.overall</b>  | A vector of characters with the name of the overall inputs  |
| <b>outputs.overall</b> | A vector of characters with the name of the overall outputs   |
| <b>input.output</b>    | A vector of lists with the names of the inputs of the $i - th$ step, that will be the outputs of the $(i - 1) - th$ step                          |
| <b>x.parameters</b>    | A vector of lists with a list of the x parameters of the process. The parameter is a vector with two values: the name and the type (view details) |
| <b>y.features</b>      | A vector of lists with a list of the y features of the step. The feature is a vector with two values: the name and the type (view details)        |

|                     |   |
|---------------------|---|
| <code>main</code>   | The main title for the Process Map  |
| <code>sub</code>    | Subtitle for the diagram (recommended the Six Sigma project name)   |
| <code>ss.col</code> | A vector of colours for a custom drawing. At least five colours, sorted by descendant intensity (see details) |

### Details

The type of the x parameters and y features can be: C(controllable), N(noise), Cr(Critical), P(Procedure). The default value for ss.col is c("#666666", "#BBBBBB", "#CCCCCC", "#DDDDDD", "#EEEEEE"), a grayscale style. You can pass any accepted color string.

### Value

A graphic representation of the Map Process.

### Note

The process map is the starting point for a Six Sigma Project, and it is very important to find out who the x's and y's are.

### Author(s)

Emilio L. Cano

### References

[http://en.wikipedia.org/wiki/Business\\_Process\\_Mapping](http://en.wikipedia.org/wiki/Business_Process_Mapping)

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

### See Also

[ss.ceDiag](#)

### Examples

```
inputs.overall<-c("operators", "tools", "raw material", "facilities")
outputs.overall<-c("helicopter")
steps<-c("INSPECTION", "ASSEMBLY", "TEST", "LABELING")
#Inputs of process "i" are inputs of process "i+1"
input.output<-vector(mode="list",length=length(steps))
input.output[1]<-list(c("sheets", "..."))
input.output[2]<-list(c("sheets"))
input.output[3]<-list(c("helicopter"))
input.output[4]<-list(c("helicopter"))

#Parameters of each process
```

```

x.parameters<-vector(mode="list",length=length(steps))
x.parameters[1]<-list(c(list(c("width", "NC")),list(c("operator", "C")),
list(c("Measure pattern", "P")), list(c("discard", "P")))))
x.parameters[2]<-list(c(list(c("operator", "C")),list(c("cut", "P")),
list(c("fix", "P")), list(c("rotor.width", "C")),list(c("rotor.length",
"C")), list(c("paperclip", "C")), list(c("tape", "C")))))
x.parameters[3]<-list(c(list(c("operator", "C")),list(c("throw", "P")),
list(c("discard", "P")), list(c("environment", "N")))))
x.parameters[4]<-list(c(list(c("operator", "C")),list(c("label", "P")))))
x.parameters

#Features of each process
y.features<-vector(mode="list",length=length(steps))
y.features[1]<-list(c(list(c("ok", "Cr"))))
y.features[2]<-list(c(list(c("weight", "Cr"))))
y.features[3]<-list(c(list(c("time", "Cr"))))
y.features[4]<-list(c(list(c("label", "Cr"))))
y.features

ss.pMap(steps, inputs.overall, outputs.overall,
         input.output, x.parameters, y.features,
         sub="Paper Helicopter Project")

```

ss.rr

*Gage R & R (Measure System Assessment)*

## Description

Performs Gage R&R analysis for the assessment of the measure system of a process. Related to the Measure phase of the DMAIC strategy of Six Sigma.

## Usage

```
ss.rr(var, part, appr,
      data = "stop('Data' is required for lattice graphics)",
      main = "Six Sigma Gage R&R Study", sub = "")
```

## Arguments

|             |   |
|-------------|---|
| <b>var</b>  | Measured variate  |
| <b>part</b> | Factor for parts  |
| <b>appr</b> | Factor for appraisers (operators, machines, ...)                      |
| <b>data</b> | Data frame containing the variates                                    |
| <b>main</b> | Main title for the graphic output                                     |
| <b>sub</b>  | Subtitle for the graphic output (recommended the name of the project) |

## Details

Performs an R&R study for the measured variable, taking into account part and appraiser factors. It outputs the sources of Variability, and six graphs: bar chart with the sources of Variability, plots by appraiser, part and interaction and x-mean and R control charts.

## Value

Analysis of Variance Table. Variance composition and %Study Var. Graphics.

|            |   |
|------------|---|
| anovaTable | The ANOVA table of the model  |
| varComp    | A matrix with the contribution of each component to the total variation |
| studyVar   | A matrix with the contribution to the study variation                   |
| ncat       | Number of distinct categories   |

## Author(s)

Emilio L. Cano

## References

Allen, T. T. (2010). Introduction to Engineering Statistics and Lean Six Sigma - Statistical Quality Control and Design of Experiments and Systems (Second Edition ed.). London: Springer.

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement, Use R!*, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

Montgomery, D. C. (2008). Introduction to Statistical Quality Control (Sixtth Edition ed.). New York: Wiley & Sons, Inc.

## See Also

[ss.data.rr](#)

## Examples

```
data(ss.data.rr)
ss.rr(time1, prototype, operator, data=ss.data.rr,
sub="Six Sigma Paper Helicopter Project")
```

**Description**

Plots a Histogram with density lines about the data of a process. Check normality with qqplot and normality tests. Shows the Specification Limits and the Capability Indices.

**Usage**

```
ss.study.ca(xST, xLT = NA, LSL = NA, USL = NA, Target = NA,
alpha = 0.05, f.na.rm = TRUE, f.main = "Six Sigma Capability Analysis Study",
f.sub = "")
```

**Arguments**

|         |  |
|---------|--|
| xST     | Short Term process performance data      |
| xLT     | Long Term process performance data       |
| LSL     | Lower Specification Limit of the process |
| USL     | Upper Specification Limit of the process |
| Target  | Target of the process                    |
| alpha   | Type I error for the Confidence Interval |
| f.na.rm | If TRUE NA data will be removed          |
| f.main  | Main Title for the graphic output        |
| f.sub   | Subtitle for the graphic output          |

**Value**

Figures and plot for Capability Analysis

**Author(s)**

Emilio L. Cano

**References**

Cano, Emilio L., Moguerza, Javier M. and Redchuk, Andres. 2012. *Six Sigma with R. Statistical Engineering for Process Improvement*, Use R!, vol. 36. Springer, New York. <http://www.springer.com/statistics/book/978-1-4614-3651-5>.

Montgomery, DC (2008) *Introduction to Statistical Quality Control* (Sixth Edition). New York: Wiley&Sons

**See Also**

[ss.ca.cp](#), ~~~

**Examples**

```
ss.study.ca(ss.data.ca$Volume, rnorm(40, 753, 3),  
LSL = 740, USL = 760, T = 750, alpha = 0.05,  
f.sub = "Winery Project")
```

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